

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

BOIL WATER ADVISORY

Heron Lake State Park Does Not Meet Treatment Requirements

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Our water system recently violated a drinking water requirement. As our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples for August 2024 showed that turbidity measurements were over 1 turbidity unit (NTU). The standard is that no samples may exceed 1 turbidity unit (NTU). This is a violation of the requirements of the Safe Drinking Water Act and indicates an elevated threat to public health.

What should I do?

- **BOIL WATER FOR AT LEAST 3 MINUTES BEFORE USING, OR SEEK AN ALTERNATE SOURCE.**
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done? Receiving tank is being cleaned to prevent cloudy water. Turbidity reading instrumentation has been serviced (cleaned) to accurately measure water cloudiness. Turbid water is likely to remain in the system due to low water demand. Additionally, warm temperatures, lack of disinfection monitoring, and low chlorine residual in the lines increase the probability of microbial or viral contamination. Routine bacterial water testing for August has shown compliance with safe drinking water standards. We will need to demonstrate consistent turbidity within safe limits and also document that daily membrane tests are passing before this advisory can be lifted. We anticipate that will be by the end of September, but please continue to boil as long as this notice is posted.

For more information, please contact: Randy Bayliss, Randolph.Bayliss@emnrd.nm.gov 505-670-0544

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.